Minding the Gap: 
Recruitment and Retention in Children Services

Tuesday 30th June 2009 
One Birdcage Walk, Westminster, London

09:15  Registration & Morning Refreshments
10:00  Chair’s Welcome and Opening Remarks
10:15  The Children and Young People’s Workforce Strategy: 
      Transforming the 2020 Vision into Reality
            ➢ Towards World Class Children and Young People’s Services
            ➢ Building on the Progress Made Since the Children Act 2004
            ➢ New Commitments to Address Current and Future Challenges
11:00  Morning Coffee Break
11:20  Panel Session One 
      Recruiting the Next Generation of Children’s Services Professionals
            ➢ Developing a Qualification Framework Fit for Purpose
            ➢ Raising the Profile/Status of Jobs and Careers in Early Years and Children’s Services
            ➢ Reform of Social Work Practice
            ➢ Working with the Third Sector to Increase the Talent Pool
12:40  Networking Lunch
13:40  Panel Session Two 
      Excellence through Experience: New Approaches to Improving Staff Retention
            ➢ Skills, Knowledge, Respect, Motivation – Raising Standards and Career Aspirations
            ➢ Establishing a ‘Knowledge Bank’
            ➢ Implementing Training Support and Developing an Effective Reward Structure
            ➢ Avoiding ‘Burnout’, Managing Workloads More Efficiently
14:50  Afternoon Coffee Break
15:10  Transforming the Leadership Culture in Children’s Services
            ➢ Strengthening Leadership and Management Across the Whole Workforce
            ➢ The Children’s Plan as the Catalyst for Accelerating Integrated Working
            ➢ Empowering Local Authority Lead Officers to Tackle Failure and Drive Up Standards
            ➢ Improving Communication Between Central Government & Local Agencies
16:10  Chair’s Summary and Closing Comments
16:15  Networking Reception
17:00  Conference Close

** Please note that the programme is subject to change without notice **